The test scores for those individuals taking an NBCC examination may be released by NBCC to third parties, including state licensing boards, upon request, in the following circumstances:

A. The requesting individual is an active NBCC National Certified Counselor (NCC);
B. The requesting individual is an applicant for NBCC certification and completed an NBCC examination as part of his/her NBCC certification application;
C. The requesting individual was previously certified by NBCC, and his/her certification currently is expired; or
D. The requesting individual completed the National Counselor Examination (NCE) or NCMHCE as part of a state licensure process.

All test score release requests are subject to NBCC review in order to ensure that the individual requesting the release of his/her test score has satisfied all request requirements, including the payment of all applicable fees.

Test score release requests will not be approved where: the individual completed the examination for NBCC certification; the individual was or is the subject of an ethics review by NBCC; and any of the following circumstances exist:

1. The individual was denied eligibility for NBCC certification under the NBCC Certification Eligibility Policy - Ethics;
2. The individual previously disclosed an ethics-related matter, and his/her certification application was withdrawn or abandoned;
3. The individual’s NBCC certification was suspended or revoked pursuant to either an NBCC ethics decision or a determination that the counselor failed to cooperate with an NBCC ethics review;
4. The individual did not satisfy the terms and conditions of a conditional certification agreement with NBCC, and his/her certification was rescinded for non-compliance with such agreement; or
5. NBCC determined that the individual’s certification application is deficient or that s/he is otherwise ineligible for certification.

Any request for the release of test scores by an individual in any of the circumstances identified above will be rejected. NBCC reserves the right to cancel or invalidate the test scores received by individuals in these circumstances.